



Helser Brothers, Inc. offers a **5-YEAR FINISH WARRANTY** on our Catalina line of outdoor hardware and iron hardware coated with our Zinc undercoat.

WARRANTY COVERS:

- » Weather Damage
- » Faded colors
- » Rust

WARRANTY ELIGIABILITY REQUIREMENTS:

- » Must be painted in an Outdoor Approved finish.
- » Consists of Catalina hardware (pre-coated) or products from our iron lines with the added Zinc Undercoat.

WARRANTY DOES NOT COVER OR WILL BE VOIDED BY:

- » Using a non-approved finish.
- » Wood rods and hardware.
- » Spliced rods
 - Bowed and Bent rods, French Poles, and rods using bypass hardware are covered provided they are not spliced
- » Unintentional bowing from incorrect measurements or inadequate bracket amount.
- » The following hardware can be undercoated but won't benefit from the warranty:
 - Non-Iron hardware like plated metal or crystal.
 - Our Track/Traverse rods and brackets.
 - Our Motorized Tracks/Decorative Rods and Brackets
 - Using our motorized components outdoors will void the 10 year Motor warranty.

To learn more about your options regarding this policy, please contact us:

PHONE: 480.497.8191

EMAIL: information@helserbrothers.com

Our business hours are **7 AM to 5 PM** GMT (Arizona)